



PRESS RELEASE – July 30, 2015

Customer Service: 972-625-2741

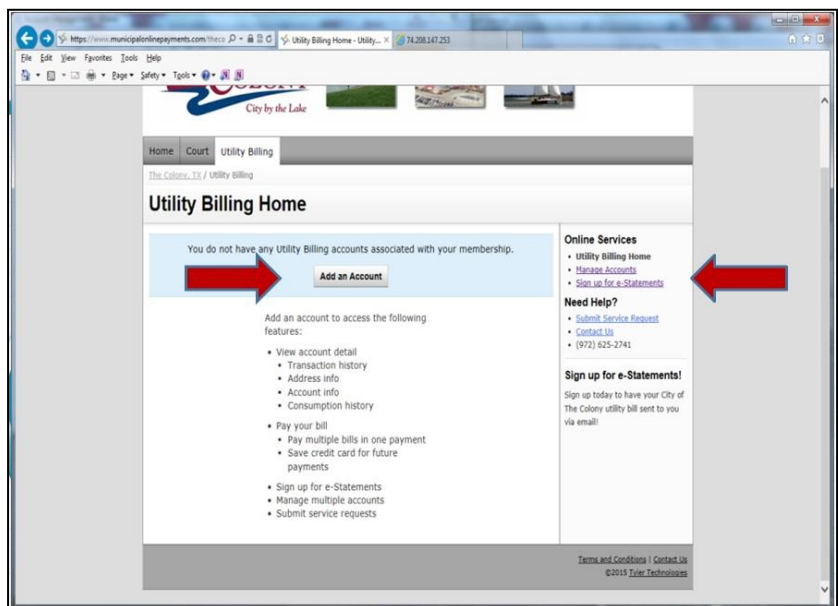
E-statements now available for utility customers

THE COLONY, Texas — As part of an ongoing effort to provide convenient service to its customers, The Colony’s Utility Billing Department recently unveiled a new online feature – e-statements.

Previously, customers could only receive their statements in hardcopy form in person or via the postal service. But now, they will have the option of choosing to have their statements emailed.

“A lot of customers have asked for this, and we’ve had a lot of enrollees already,” said Molly Owczar, Director of Customer Services. “It’s very quick and simple to do.”

To sign up, customers need to register their utility account online at the city’s online payment site, <https://www.municipalonlinepayments.com/thecolonytx>. Once the account has been added, customers will notice a link on the right-hand side of the screen under “Online Services” offering sign-up for e-statements.



Customers will then be prompted to provide an email address and to choose their method of delivery for their statements. The system defaults to mailing a paper copy but users may then select the radio button for e-statements.

Assistant City Manager Tim Miller commended the Utility Billing staff for making “leaps and bounds” in the quality of services provided and said he expects even more new and cutting-edge services to be offered in the near future.

For more information, please call the Customer Services Department at 972-625-2741, option “0”.

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